



IQNet

THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

EUROP ASSISTANCE SERVICIOS INTEGRALES DE GESTIÓN S.A.

**CL ORENSE, 4. RB DE CATALUÑA, 91-93 PO FLUVIAL 15, PLANTA 14. EDIFICIO SIGLO
28020 - 1º. XXI.
MADRID 08002 - BARCELONA 06011 - BADAJOZ**

has implemented and maintains a

Quality Management System

for the following scope:

Provider of services at all times of travel assistance, home assistance, information and advise helplines, traffic tickets claims handling. Formalities regarding driving penalties and those related with road safety, road traffic and automobile as well as legal advice and administrative services. Expatriate services, medical transfers, airlines luggage check-in incidents. Design and feature of telemarketing services: inbound and outbound calls. Home computer assistance (Helpdesk). Mechanical warranty extension. Designing and providing telemarketing services: making and receiving phone calls

which fulfills the requirements of the following standard

ISO 9001:2015

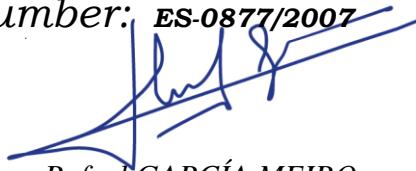
First issued on: **2007-06-26** Last issued: **2019-05-05** Validity date: **2022-05-05**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: *ES-0877/2007*



Alex Stoichitoiu
President of IQNet



Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR

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IQNet Partners*:
AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic
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Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway
NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.